

Organisation	Brushstrokes	Red Cross	St. Chads Sanctuary	Central England Law Centre	Birmingham and Solihull Women's Aid	Birch Network	Entraide	Hope Projects	Refugee Action	ASIRT	Baabab Womens Project	Restore	RMC	British Red Cross (RENEW Project)	Migrant Voice
Legal Advice	Face to face appointments available by appointment only, details on website.	Remote casework with existing clients	x	Telephone and email advice on Benefits, Community Care, Housing, Immigration and Public Law	x	x	We are providing casework and advocacy support as well as DSC Level 1 work remotely, including for new clients where possible.	Telephone/email with existing clients	Telephone/email with existing clients	Telephone/email with existing clients	Telephone/email with existing clients	x	Available over the phone on Immigration, Welfare Support, Homelessness, Safeguarding, Destitution	Telephone/email advice with new and existing clients	Phone call, text and email after hours
Drop-in Services	Booked in advance by telephone only	Remote working until end of July	ESOL Suspended. Existing students learning through mobile app	Advice available by phone appointment during normal hours	Advice by phone. Any women needing support who would have used the Solihull drop-in service should call 07891 92327	Closed. Not taking referrals	Office opening late August for appointments only	x	Advice by phone and by e mail	Limited face to face appointments by appointment	Advice by phone	Currently Suspended	Appointments available but pre-booking advised	x	x
Befriending	x	x	x	x	x	Conducting meetings with existing clients in open, public spaces	Our project that supports unaccompanied asylum seeking children and young people is continuing and the coordinator is engaging with young people via phone and sending them exercises, games and tasks.	x	Passing advice to clients by phone including updates on COVID and ensuring compliance around social distancing. Contact with clients through WhatsApp/text	x	Sharing information on Whatsapp with clients in their own language through Project advocates	Befriending services can take place face-to-face as long as in open space and no use of public transport	x	x	x
Outreach	IELTS and OET provision is being delivered through a mix of 1-2-1 tuition and online sessions and we hope to be able to re-engage with some of our ESOL students through online sessions in the coming weeks.	x	x	x	Advice by phone	Providing collected toys and games to children in initial Accommodation	ESOL classes running remotely	x	Currently Suspended	x	Currently suspended	Some remote activities taking place by Zoom	x	x	x
Health	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Essentials	Prioritising food distribution to those receiving asylum support, homeless and clients with NRPf. We are also increasing capacity to deliver food to those in Sandwell who may be self isolating.	Remote casework: working on card based system to deliver destitution support across West Mids	Distribution as usual Mon, Wed, Fri between 1030-1330, they need to bring ID, children cannot be left in our care so they either need to not bring them or bring a friend to care for them whilst the parent visits our clothing room	We can provide one off telephone and email advice to clients and practitioners as well as casework support if needed including legal aid funded advice and representation in the above areas of law	Women at risk of homelessness as a result of DV should call the Housing Options Hub on 0808 169 9604	x	x	Individuals currently being housed and/or receiving destitution funds will now be supported for an extended period.	x	x	Support from Birmingham Youth, Foodshare Network and St. Chads to obtain food, essential toiletries and clothing for clients in need	x	x	Casework for women who have experienced trafficking or exploitation, primarily aimed at those who are pre-NRM or have negative NRM decisions. Priority given to those who require emergency accommodation with	x
Contact (Public)	0121 565 2234	0121 766 5444	0121 233 3127	0121 227 6540	0808 800 0028	07708 339 362	0121 788 1087 info@entraideuk.org.uk	admin@hope-projects.org.uk	0121 201 3090 or by e mail CARE@refugee-action.org.uk.	0121 213 5893	07879 121 052	befriend@restore-uk.org	Wolverhampton 01902 311 554 Walsall 01922 614 221 Birmingham 0121 374 0140	07960 153206	07758 191798